



GUIDE FOR GUESTS

(Vade Mecum)





Dear Guest,

Hotel Management welcomes you and wishes you a happy sojourn in Rome.

Be assured that our entire staff is at your service to meet any need you might have and to help you discover our city.

This guide contains hotel policies as well as information for your visit to Rome, including its museums and main tourist attractions.

During your stay it may be very useful, especially when away from the Hotel, which is why we have made it available on our official website. Just scan the QR Code below with your Smartphone, PDA, or other device.



Should you require any information not included in this guide, we are, as always, at your service.





The Hotel at a glance

The Hotel consists of the Main building and the Annex, both with front desks manned 24/7. The Annex is located directly behind the main building in Via Balilla (No. 24), parallel to Via G. Giolitti and just 50 meters away.

We welcome our guests on their arrival In the Main building; this is also where guests check-in. If you are staying in the Annex, after check-in our staff will accompany you to the Annex reception to collect your room key.

Should you return to the Hotel after midnight you are kindly requested to ring the bell outside the entrances and our staff will open the door.





Policies and Services

Check-in: at any hour of the arrival day till 12,00 a.m. of the subsequent day; after that any right to the reserved room is lost (no show).

Check-out: by 11:00 a.m.

A left luggage area is available for Guests free of charge.

Credit Card Authorization for Reservations With Direct Payment:

All reservations with direct payment on arrival should be guaranteed by a valid credit card, bank transfer or by postal order.

The amount requested may vary according to the type of reservation:

- > Standard Reservation (our cancellation policy allows reservations to be changed or cancelled up to 48 hours before arrival): guests must guarantee payment for the first night by credit card, bank transfer, or postal order.
 - The entire amount will be requested on arrival (either using the same credit card, a different credit card, or cash).
- > Non-Refundable Reservation (low cost): the Hotel is authorized to debit the cost of the entire stay when the reservation is made, as per our cancellation policy.

Room Key/Remote Control for TV

For your safety and the hotel's, please leave your room key at Reception whenever you leave the hotel.

T.V. remote controls are given to guests at check in and must be returned to Reception, along with your room key, on check out.

Safe

Use of the safe is free of charge.

If the safe is electronic please follow the written instructions.

If the safe is mechanically operated: please ask for the key at Reception, a deposit of €20.00 is required and refunded when the key is returned on check out.

If needed, a safe is also available at Reception in the Main building.





Heating/Air Conditioning

The Hotel heating system is equipped with radiators in all rooms and public areas; depending on the outside temperature, heating is turned on automatically and kept at a comfortable temperature. Rooms on one side of the Main building are also equipped with centralized air conditioning which can be activated on request, dial 9 and ask Reception to turn on the air conditioning.

Rooms on the other side of the Main building are provided with a remote control for individual control.

Phone Use

Reception - Main building: 9 Reception - Annex: 409

External calls: 0 + phone number Room to room: dial room number

International calls: 0 + country code + international phone number

Telephone Charges

Phone calls from the rooms or lobby phone booth can be billed at checkout (Main Reception). Calls made from the lobby phone booth may also be paid directly after the call.

WIFI Access

We offer a fast, reliable WIFI connection in the entire Hotel, in both buildings; access codes (User ID and PWD) can be purchased for 24 hours, 48 hours or 72 hours. Please contact Reception for details.

Breakfast

Breakfast is served from 07:00 a.m. to 10:00 a.m.

Special needs (food allergies, breakfast bags): contact Reception in the Main building.

Lunch/Dinner (in our dining hall) or Take away meals

Our Hotel restaurant takes advance bookings (at least 24 hours notice) for a minimum of 20 people. Delicious homemade Italian cuisine is offered at very competitive prices. Lunch boxes are also available and can be ordered at the Main Desk.





Wake Up calls

Can be booked at the Main Desk.

City Tax

On checking-in guests are required to pay the obligatory Tourist Tax of € 4,00 per person for a maximum of 10 days - except for Rome residents, children under 10 years old and group tour bus drivers. Receipts are given on request.

Multilingual Tourist Information in The City of ROME: call to +39 06 0608 For information about cultural events and assistance in arranging travel services.

Taxi

Please contact Reception if you require a taxi from the Hotel.

Options for calling taxis **when away from the Hotel** include the "it taxi" smartphone app (for both <u>iOS</u>, <u>Android</u>)

Alternatively, call one of Rome's taxi companies:

- +39 06 35720 Radio Taxi
- +39 06 6645 Pronto Taxi
- +39 06 5551 Radio Taxi Samarcanda
- +39 06 4994 La Capitale
- +39 06 4157 Tevere

Taxi bays are located at various points in the city center:

- Largo Torre Argentina (between Pantheon and Trastevere)
- Piazza Fiume (Villa Borghese)
- Piazza Venezia
- Piazza G. Belli (Trastevere)
- Piazzale Ostiense
- Piazza San Silvestro (Trevi Fountain)
- Piazza dei Cinquecento (Termini Train Station)
- Piazzale della Stazione Tiburtina
- Piazza Risorgimento (Vatican)





Sightseeing Tours/Hop ON-OFF Buses/Roma Pass/Shopping Tours At the Main Desk guests can:

- reserve **Multilingual Guided Tours** of Rome and its outskirts including pick-up from the Hotel;
- buy sightseeing tickets for the Hop ON/OFF double-decker bus;
- buy tickets for sightseeing on double-decker bus **(Hop ON/OFF)** with private and fast track entrance to the Vatican Museum, St. Peter's and the Coliseum;
- buy a **Roma Pass Card** (good for three days on all public transport, including entry to two museums selected by the guest from a list of participating sites;
- buy tickets for **Shopping Tours** to outlets near Rome (Castel Romano, Soratte and Euroma 2);
- buy tickets for concerts, the Rome Opera and other events.

Laundry Service (external): for information and location please contact the Main Desk.

Car, scooter, bicycle rental in the city: contact the Main Desk for information, addresses and reservations.

AVIS - Hertz - Europecar

Online tickets for concerts, events, trade fairs, shows, museums, theme parks and water parks are available at:: <u>Biglietti manifestazioni/spettacoli</u>

Tickets to sporting events: stadium tickets, or call to: +39 3926491716 - +39 3356491716

Tickets are delivered to the Hotel.

Tours for People With Disabilities: <u>Disabled</u> or <u>here</u>.

ATMs:

<u>at Termini</u> (Central Railway Station) near tracks 12 and 13, **or** <u>at "Termini Shopping Centre"</u>, near the escalator at the Via Marsala exit, **or** <u>near the Hotel</u> - go left from the entrance take the second left to Viale Manzoni to the second intersection (this is also the direction of the nearest subway station (Manzoni).





Emergency and Useful Contact Phone Numbers

Police

Guardia di Finanza (Ministry of Economy and Finance Law Enforcement Agency):

+39 117

Ambulance: +39 118

Fire Department: +39 115

Lost and Found

• on public transport: +39 065876040

• at the airports: +39 06953343--+39 0679494471

To block credit cards:

ATM +39 800822056 American Express +39 0672282 Diners Club +39 06 800864064 Cartasi, Master Card, VISA - +39 800151515 Caripol Cartamoneta (Mastercard and VISA) +39 800821001

Aeroporti di Roma (both Rome airports): +39 0665951 - +39 06794941

All Airlines are listed on the Aeroporti di Roma web site: Compagnie Aeree in transito negli aeroporti di Roma





PUBLIC TRANSPORT

Subways Line A (Red)/Line B (Blue)/Line C (Green)

THE NEAREST METRO STATION FROM THE HOTEL IS "MANZONI" (straight on Viale Manzoni in the direction of the Coliseum) - A Line

At Termini Station (Rome's main train station), both the A line and the B line stop at Termini where passengers can change lines using the same ticket and without leaving the subway station.

Information about Public Transport, routes and even arrival times can be downloaded along with maps of Rome transport services (buses, trams, subways, railways and night buses) can be found here at the official ATAC web site (desktop) or Trasporto (mobile phones).

- Rome center (4 MB)
- Rome entire city (17 MB)
- Rome night buses (2 MB)

Timetable of services

Buses and trams – from 5:30 a.m. to midnight.

Night service is from midnight to 5:30 a.m.; night buses are blue with the letter **n** (**n**ight) followed by the bus number.

Most night buses start from Piazza Venezia or Termini Station (800-900 m. from the Hotel).

Subway.

Sunday to Thursday - from 05:30 a.m. to 11:30 pm Friday and Saturdays- from: 05:30 a.m. to 01:30 am





Tickets for public transport

Tickets are valid for all subways, buses, trams and trains within city limits.

Tickets for different time periods are listed on this page

- Biglietto Con Tempo Integrato (BIT) Integrated Time Ticket
- Biglietto giornaliero (BIG) Ticket For One Day
- Biglietto tre giorni (BTI) Three Day Ticket
- Carta settimanale (CIS) Weekly Ticket

Integrated Time Ticket (BIT): valid for all buses and trams and one access to the subway, these tickets are valid for one hundred minutes from the stamped validation.

Tickets are available in vending machines in all subway stations, in shops selling cigarettes, and at newspaper stands. Some buses and trams have onboard ticket machines.

To avoid unexpected delays we advise buying tickets before traveling by bus or tram. Be advised that subway stations cannot be entered without a ticket.





From Hotel:

BUS AND TRAM

To Termini: all buses and trams going to Termini from the nearest bus stop on Via Principe Eugenio (the first crossroad) in front of a large drugstore; the main bus terminal is in front of Termini train station.

To the Coliseum: tram No. 3 from Piazza di Porta Maggiore (turn right from the Hotel's main entrance).

To Trastevere: tram No. 3 from Piazza di Porta Maggiore (turn right from the Hotel's main entrance), get off at the last stop (Piramide), cross the square and take bus 3 B and to the first stop on Viale Trastevere.

To Piazza Venezia/Largo Argentina: bus 70 (from Via Giolitti, in the direction of Termini station).

Many bus lines depart and return to Termini station.





Museums (<u>www.romainteractive.com</u>)

AMPHITEATRE FLAVIO - COLISEUM - ARCH OF CONSTANTINE

v. del Colosseo tel +39 06 39967700 www.archeoroma.beniculturali.it

GOETHE HOUSE

v. del Corso 18 tel +39 06 32650412 www.casadigoethe.it

DE CHIRICO HOUSE MUSEUM

p. di Spagna 31 tel +39 06 6796546 www.fondazionedechirico.org

DOMUS AUREA

v. della Domus Aurea 1 tel +39 06 39967700 www.archeoroma.beniculturali.it

COLONNA GALLERY

v. della Pilotta 17 tel +39 06 6784350 www.galleriacolonna.it

MODERN ART MUNICIPAL GALLERY

v. F. Crispi 24 tel +39 06 0608 www.galleriaartemodernaroma.it

NATIONAL GALLERY OF THE ACADEMY OF SAN LUCA

p. dell'Accademia di San Luca 77 tel +39 06 6790324 www.academiasanluca.eu

DORIA PAMPHILI GALLERY

v. del Corso 305 tel +39 06 6797323 www.doriapamphilj.it

ANCIENT ART NATIONAL GALLERY (PALAZZO. BARBERINI)

v. delle Quattro Fontane 13 tel +39 06 4814591 www.galleriabarberini.beniculturali.it

ANCIENT ART NATIONAL GALLERY (PALAZZO CORSINI)

v. della Lungara 10 tel +39 06 68802323 www.galleriacorsini.beniculturali.it

MODERN ART NATIONAL GALLERY

VI. Delle Belle Arti 131 tel +39 06 32298221/322981 www.gnam.beniculturali.it

SPADA GALLERY

P. Capo di Ferro 13 tel +39 06 6832409 www.galleriaspada.beniculturali.it





MAXXI – NATIONAL MUSEUM OF ARTS OF THE XXI CENTURY

v. G. Reni 4 tel +39 06 3201954 www.fondaionemaxxi.it

TRAIANO MARKETS - MUSEUM OF THE IMPERIAL FORUMS

v. IV Novembre 94 tel +39 06 0608 www.mercatiditraiano.it

MITREO OF HERCULES

p. della Bocca della Verità 16/A tel +39 06 0608 www.romasotterranea.it

MUSEUMS OF THE CAPITOL

p. del Campidoglio tel +39 06 0608 www.museicapitolini.org / Musei Capitolini

MUSEUMS OF VILLA TORLONIA

v. Nomentana 70 tel +39 06 0608 www.museivillatorlonia.it

MUSEUM OF THE UNIFICATION

v. di San Pietro in Carcere tel +39 06 6780664 www.risorgimento.it

MUSEUM OF CONTEMPORARY ART - MACRO

v. Reggio Emilia 54 tel +39 06 0608 www.museomacro.org

MUSEUM OF CAPPUCCINI

v. Vittorio Veneto 27 tel +39 06 88803695 www.cappuciniviaveneto.it

MUSEUM OF CENTRAL MONTEMARTINI

v. Ostiense 106 tel +39 06 0608 www.centralemontemartini.org

MUSEUM OF ROMAN REPUBLIC

Lg. Di Porta San Pancrazio tel +39 06 0608 www.museodellarepubblicaromana.it

ARA PACIS MUSEUM

Lg. Tevere in Augusta tel +39 06 0608 www.arapacis.it

MUSEUM OF WAX

p. dei Santi Apostoli 68/A tel +39 06 6796482 www.museodellecereroma.com

MUSEUM OF WALLS

v. di Porta San Sebastiano 18 tel +39 06 0608 www.museodellemuraroma.it





MUSEUM OF PALEONTOLOGY

Pl. A. Moro 5 tel +39 06 49914315 www.dst.uniroma1.it

MUSEO OF ROME in Trastevere

p. di San Egidio 1/B tel +39 06 0608 www.museodiromaintrastevere.it

MUSEO OF ROME - Palazzo Braschi

p. di San Pantaleo 4 tel +39 06 0608 www.museodiroma.it

JEWISH MUSEUM

v. dell'Arco dè Cenci tel +39 06 68400661 www.museoebraico.roma.it

MUSEUM AND BORGHESE GALLERY

pl. Del Museo Borghese 5 tel +39 06 32810/8413979 www.galleriaborghese.it

NAPOLEONIC MUSEUM

p. di Ponte Umberto I 1 tel +39 06 0608 www.museonapoleonico.it

NATIONAL MUSEUM OF CASTEL SANT'ANGELO

Lg. Tevere Castello 50 tel +39 06 32810 www.castelsantangelo.beniculturali.it

NATIONAL MUSEUM OF PALAZZO VENEZIA v. del Plebiscito 118 tel +39 06 69994388-4283 www.museipalazzovenezia.beniculturali.it

NATIONAL ETRUSCAN MUSEUM OF VALLE GIULIA

p. Di Villa Giulia 9 tel +39 06 3226571/44239949 www.villagiulia.beniculturali.it

PREHISTORIC AND ETHNOGRAPHIC NATIONAL MUSEUM - L. PIGORINI

p. G. Marconi 14 tel +39 06 549521 www.pigorini.beniculturali.it

NATIONAL ROMAN MUSEUM - Crypta Balbi

v. delle Botteghe Oscure 31 tel +39 06 39967700 www.archeoroma.it

NATIONAL ROMAN MUSEUM – Palazzo Altemps

p. Sant'Apollinare 44 tel +39 06 39967700 www.archeoroma.beniculturali.it

NATIONAL ROMAN MUSEUM - Palazzo Massimo

Lg. Di Villa Peretti1 tel +39 06 39967700/480201 www.archeoroma.beniculturali.it





PALATINO MUSEUM -PALATINO FORUM

p. San gregorio 30 tel +39 06 39967700/699841 www.archeoroma.beniculturali.it

KEATS-SHELLEY MUSEUM - Memorial Association

p. di Spagna 26 tel +39 06 6784235 www.keats-shelley-house-org

ANCIENT OSTIA (Archaeological Excavations)

v. dei Romagnoli 717 tel +39 06 56350215/56358099 www.ostiaantica.beniculturali.it

PALAZZO DELLA FARNESINA (ITALIAN FOREIGN MINISTRY)

pl. Della Farnesina 1 tel +39 06 36911 www.collezionefarnesina.com

FARNESE PALACE

p. Farnese tel +39 06 686011 www.inventerrome.com

BATHS OF CARACALLA

vl. delle Terme di Caracalla tel +39 06 39967700 www.archeorm.arti.beniculturali.it

VILLA OF MASSENZIO

v. Appia Antica 152 tel +39 06 0608 www.villadimassenzio.it

Catacombs

PRISCILLA: via Salaria 430 - tel 06 86206272 www.catacombepriscilla.com

SAN SEBASTIANO: via Appia Antica 136 - tel 06 7850350 www.catacombe.org

SANT'AGNESE: via Nomentana 349 - tel 06 8610840 www.santagnese.org

DOMITILLA: via delle Sette Chiese 282 - tel 06 5110342 www.catacombedomitilla.it

SAN CALLISTO: via Appia Antica 110/126 - tel 06 5130151 www.catacombe.roma.it





Theatres and Auditoriums

Opera Theaters

Sistine Theater

Grand Theater

Auditorium Music Park

Palalottomatica: http://www.palalottomatica.it/

Tickets for classical music: http://www.classictic.com/it/

Churches or theaters often offer Opera and Concerts.

For booking contact the main Desk

Trade Fairgrounds of Rome

http://www.fieraroma.it/

Planetarium and Astronomy Museum

http://www.planetarioroma.it/

Nightlife

http://www.2night.it/

Underground Rome

http://www.romasotterranea.it/homepage.html

Porta Portese (Flea Market)

Flea mrkt





Amusement Parks

Rainbow (Valmontone – Roma):

Magic Land

Zoomarine (Torvaianica – Roma):

https://www.zoomarine.it/

Ice skating:

http://www.iceparkweb.it/ice-park-tor-di-quinto.html

Explora Museum for children (games, interactive exhibits on science, environment, communication,):

https://www.mdbr.it/

Games Library (Casina di Raffaello):

http://www.casinadiraffaello.it/?page_id=6

Bioparco (Zoo)

ZOO

Sea and Beaches

- Ostia: from Piramide metro station-line B, trains depart for Ostia Lido (with stops in Ostia Antica (Ancient Ostia) and the beach 30 km from Rome.
 Ostia Antica, founded in the 7th century A.D. and thought to have been Rome's first colony, was the city's ancient seaport at the mouth of the Tiber River.
 Ostia antica e foto oppure
- Santa Marinella (70 Km): "The Pearl of the Tyrrhenian Sea" Train from Termini to Civitavecchia (direction Pisa) The beach is just 100 meters from the train station. Santa Marinella





Restaurants

The nearest and most recommended by our Guest:

"La Taverna Italiana" – Viale Manzoni 107 (corner of Viale Manzoni and Via Giolitti). This genuine "trattoria", serves quality Italian food at competitive prices. Guests are offered a bruschetta "welcome" and limoncello "goodbye". Ask at the main Desk.

Near Trevi Fountain: dinner by candlelight with live music, for a special evening. For reservation contact the main Desk

At Testaccio and Trastevere (two of the oldest neighborhood in Rome): ask at the main Desk.

Shutle to/from Airports

Rome's airports are: *Fiumicino (FCO)* (Leonardo da' Vinci) and *Ciampino (CIA)* (G.B. Pastine).

> Shuttle Bus - Buses leave every 30 minutes and depending on traffic take 30 to 45 minutes.

From Termini station to:

Ciampino Airport— Bus operators: <u>Terravision</u> (29 Via Marsala - 04:30 a.m. to 09:20 p.m.), <u>ATRAL</u> (from Anangnina A line metro station to airport) or <u>Sitbusshuttle</u> (Piazza Indipendenza – 04:30 a.m. to 09:30 p.m.).

Fiumicino Airport—Bus operators: <u>Terravision</u> (29 Via Marsala – 04:40 a.m. to 09:50 p.m.), <u>Sitbusshuttle</u> (Piazza Independenza – 05:00 a.m. to 08:30 p.m.)





> Train

A train shuttle to Fiumicino Airport (<u>Leonardo Express</u>) departs from Termini station every 30 minutes. The trip takes half an hour to reach the airport.

Tickets purchased on line are pre-validated for 90 minutes from the scheduled departure. Leonardo Express trains are guaranteed even in the event of a transport strike.

Daily service starts at 6:00 a.m. and continues to 11:00 p.m. Time tables and details are available on the **Trenitalia** official site.

> Taxi

Both airports can be reached by taxi (not reserved), with the following rates:

Fiumicino – *Hotel (or vice versa):* € 48,00 (plus extra night, Sunday, holiday and baggage charges).

Ciampino – Hotel (or vice versa): € 30,00 (plus extra night, Sunday, holiday and baggage charges).

> At the main Desk you can also reserve a car and driver at a comparable cost.

Transfer to/from Civitavecchia Port

Train

From Termini station to Civitavecchia (direction Pisa).

Note: The Civitavecchia train station is situated approximately 1 Km from the entrance to the port; the distance to your boarding dock could also be about 1 km.

Car and driver

A car to take you directly to the boarding dock can be reserved at the Main Desk at a competitive cost.





Embassies

There are more than 200 embassies in Rome; the complete list is available on the Italian Foreign Office web site: www.esteri.it.

Below is a partially list:

Australia: Via Antonio Bosio 5 - Tel.: +39.06/852721 (emergenze: +39.800877790)

www.dfat.gov.au/missions/countries/it.html

Canada: Via G.B. de Rossi 27 - Tel.: +39.06445981

www.canadainternational.gc.ca/italy-italie

Cina: Via Bruxelles 56 - Tel.: +39.068848186 www.fmprc.gov.cn/ce/ceit/ita

France: Piazza Farnese 67 - Tel.: +39.06686011 www.ambafrance-it.org

Germany: Via San Martino della Battaglia 4 - Tel.:+39.06492131 www.rom.diplo.de

Ireland: Piazza Campitelli 3 - Tel.: +39.066979121 www.ambasciata-irlanda.it

Japan: Via Quintino Sella 60 - Tel.:+39.06487991 www.it.emb-japan.go.jp

The Netherlands: Via Michele Mercati 8 - Tel.: +39.063221141 http://italie.nlambassade.org

Russian Federation: Via Gaeta 5 - Tel.: +39.064941680/1; +39.064941649

www.ambrussia.com

Spain: Lg. Fontanella Borghese, 19 Tel.: +39 06 68.78.172

www.spain.it/consolatispagnoli.html

Switzerland: Via Barnaba Oriani 61 - Tel.: +39.06809571 www.eda.admin.ch/roma

United Kingdom: Via XX Settembre 80a - Tel.: +39.0642200001

http://ukinitaly.fco.gov.uk/it

USA: Via Vittorio Veneto 119-121 - Tel.: +39.0646741 http://italy.usembassy.gov/





Vatican City / Vatican Museum (Vaticano - oppure)

From the Hotel, go left, take the second street on the left (Viale Manzoni) to Manzoni Metro Station (line A); take the train (direction Battistini) to the "Ottaviano - San Pietro" station.

Exiting the metro, continue along Via Ottaviano to Piazza Risorgimento.

To go to the Vatican Museum: walk along the righthand side of Piazza Risorgimento following the Vatican Walls to Viale Vaticano (first left); the Museum entrance is approximately 150 m.

A visit to the Museum also includes entry to the Sistine Chapel.

To go to St. Peter's Square and Basilica: from Piazza Risorgimento continue along Via di Porta Angelica.





The Management and the entire staff wish you a happy stay.